

Docket No. 218915US2



1/2 3629

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION OF: Atsushi HANAI, et al.

SERIAL NO: 10/055,917

GAU: 3629

FILED: January 28, 2002

EXAMINER: Jonathan P. OUELLETTE

RCE FILED: January 12, 2007

FOR: SERVER DEVICE, METHOD FOR SUPPORTING SALES PERFORMANCE, RECORDING MEDIUM AND DATA SIGNAL EMBODIED IN A CARRIER WAVE

**INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97**

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

Applicant(s) wish to disclose the following information.

**REFERENCES**

- ☒ The applicant(s) wish to make of record the reference(s) listed on the attached form PTO-1449 which appear in the attached communication(s) from the Japanese Patent Office mailed February 6, 2007. A translation of the attached communication(s) from the Japanese Patent Office is available to the USPTO through the Dossier Access System. Should the translation be unavailable, the Examiner is requested to contact the undersigned to assure that the appropriate information is available for consideration. Copies of the listed reference(s) are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language reference(s).
- ☐ A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

**RELATED CASES**

- ☐ Attached is a list of applicant's pending application(s), published application(s) or issued patent(s) which may be related to the present application. In accordance with the waiver of 37 CFR 1.98 dated September 21, 2004, copies of the cited pending applications are not provided. Cited published and/or issued patents, if any, are listed on the attached PTO form 1449.
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**CERTIFICATION**

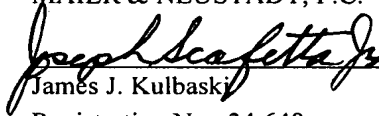
- ☒ Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- ☐ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

**DEPOSIT ACCOUNT**

- ☐ Please charge any additional fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit account number 15-0030.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.

  
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Form PTO 1449 (Modified)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY DOCKET NO. 218915US2		SERIAL NO. 10/055,917	
LIST OF REFERENCES CITED BY APPLICANT				APPLICANT Atsushi HANAI, et al.			
				FILING DATE January 28, 2002 RCE FILED: January 12, 2007		GROUP  3629	
				U.S. PATENT DOCUMENTS			
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE	
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						
	AL						
	AM						
	AN						
FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION YES      NO		
	AO	2001-350908	12/21/2001	Japan (with English abstract)		X	
	AP	2001-14396	01/19/2001	Japan (with English abstract)		X	
	AQ	2000-3395	01/07/2000	Japan (with English abstract)		X	
	AR	2000-215121	08/04/2000	Japan (with English abstract)		X	
	AS	9-223175	08/26/1997	Japan (with English abstract)		X	
	AT	9-160978	06/20/1997	Japan (with English abstract)		X	
	AU	11-259576	09/24/1999	Japan (with English abstract)		X	
	AV						
OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)							
	AW	Takahiro NOMURA, " KOKYAKU MANOZOKU WO KOERU ONE TO ONE CRM SENRYAKU", NIKKAN KOGYO SHIMBUN, April 25, 2000, Pages 94-104					
	AX	Seiji MORITA, et al. "SURVEY OF WEB PRACTICAL USE IN CUSTOMER CONTACT CENTER", TECHNICAL REPORT OF IEICE, Vol. 99, No. 428, November 15, 1999, Pages 1-6, (with English Abstract)					
	AY						
	AZ					<input type="checkbox"/> Additional References sheet(s) attached	
Examiner				Date Considered			
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							